



*Specialist for Pumping Technology*

INNOVATION  
EFFICIENCY  
QUALITY



**Service Centers**

For more than 60 years the name Ruhrpumpen™ has been synonymous worldwide with innovation and reliability for pumping technology

Ruhrpumpen's dedication to the pumping world goes beyond simply supplying world class products for new installations. Our dedicated Aftermarket staff is ready and waiting to assist you in solving all your pumping needs. From on site service to standard overhauls, Ruhrpumpen is ready to ensure a quality job. We offer not only the typical repair package but go even further to make sure that your serviced equipment will perform beyond its expectations, including failure analysis, recommended upgrades, and on site support. Regardless of your pumping issues, a quick call to Ruhrpumpen will send your product in the right direction.



## TULSA

## HOUSTON



# Service Centers

Ruhrpumpen has Service Centers in the following locations:

## ● USA, TULSA

RUHRPUMPEN, Inc.  
4501 South 86th East Ave.  
Tulsa, OK 74145 USA  
Phone: +1 (918) 624-2317

## ● USA, HOUSTON

10010 Gulf Freeway  
Houston, TX 77034 USA  
Phone: +1 (713) 910-2225

## ● USA, VIRGINIA

2305 56th Street  
Hampton, VA 23661, USA  
Phone: +1 (757) 325-8484

## ● USA, BATON ROUGE

11330 Industriplex Blvd.  
Baton Rouge, LA 70809 USA  
Phone: +1 (225) 753-6848

## ● GERMANY, WITTEN

RUHRPUMPEN GmbH  
Stockumer Strasse 28  
58453 Witten/Germany  
P.O. BOX 6309  
58432 Witten/Germany  
Phone: +49 (23) 02661-300

## ● MX, MONTERREY

RUHRPUMPEN S.A. de C.V.  
Níquel No. 9204  
Ciudad Industrial Mitras  
García, NL México 66000  
Phone: +52 (81) 8158-5500

## ● MX, CELAYA

Poniente 2 No. 110  
Ciudad Industrial 38010  
Celaya Gto. Mexico  
Phone: +52 (461) 611-5466

## ● MX, SAN LUIS POTOSI

Acceso Norte No. 280 Int 4  
Col Barrio de Tlaxcala 78030  
San Luis Potosi, S.L.P Mexico  
Phone: +52 (444) 812-1000

## ● MX, COATZACOALCOS

Carr. Transmíca Km 7.4  
Col. Estero del Pantano, 96343  
Coatzacoalcos, Ver. Mexico  
Phone: +52 (921) 214-4636

## ● CANADA

2887 Parsons Road  
Edmonton AB Canada T6N 1A3  
Phone: +1 (780) 461-6265

## ● ARGENTINA

RUHRPUMPEN S.A.  
Oliden 3177-81 | C1439FNG  
Buenos Aires, Argentina  
Phone: +54 (11) 4115-7867

## ● EGYPT

Salah Nessem St. Cross  
Suez, Egypt 43511  
Phone: +20 (62) 336-5557



# Service Centers

## Service Agreement Countries

Besides the existing locations Ruhrpumpen is in the process of opening several new Service Centers around the globe. Moreover, to provide the best service Ruhrpumpen has service agreements in the following countries:

### NORTH AMERICA

- Canada
- USA

### LATIN AMERICA

- Argentina • Mexico
- Chile • Venezuela

### SOUTHEAST ASIA

- Australia
- Singapore

### EUROPE, MIDDLE EAST and AFRICA

- China • Kuwait • Qatar
- India • Netherlands • Russia
- Iraq • Norway • Saudi Arabia
- Germany • Pakistan • UK



## Industries/Application Served

### POWER GENERATION

- Condensate
- Boiler Feed
- Circulating Water
- Intake
- Service Water

### OIL & GAS

- Decoking Equipment
- Charge Pumps
- Process Equipment
- Loading/Unloading

### PIPELINE

### CHEMICAL PROCESSING

### MUNICIPAL

### GENERAL INDUSTRY

### CRYOGENIC

### PULP AND PAPER



## Engineering Services

Our experienced staff is available to support all of your pumping needs. Services include:

- Vibration Analysis
- Material Recommendations
- Pump Selection
- Upgrade Support
- Failure Analysis
- Performance Testing

Within the quality process, Ruhrpumpen utilizes many procedures to guarantee the integrity of every part including all necessary requirements of Non Destructive Examination. Shown here is a fully repaired casing going through a Liquid Penetrant Examination procedure. Ruhrpumpen also uses but is not limited to Magnetic Particle, Radiography and X-ray Examinations.



## Service And Repairs

Through our factory facilities and through dedicated Service Centers, Ruhrpumpen has the capability to service and repair all varieties of vertical and horizontal pumps and related equipment.

Services include:

- Complete overhaul including welding and machining
- Competitor pump upgrades and refurbishments
- Rebuild of existing pumps (both Ruhrpumpen and competitors)
- Repair of Byron Jackson submersible pumps, including accessories
- Cryogenic pump and turbine repair services
- API 10th edition retrofits of horizontal and in-line process pumps
- Polymeric coating solutions to improve efficiency and reduce operating costs
- Hydraulic Delayed Coking component repairs and replacement equipment, Jet Pump, Rotary Joint, Cutting Tools, Decoking Valves, ISO Valves



## Field Service

Ruhrpumpen's Field Service Engineers will mobilize immediately to ensure your downtime is as short as possible. Available for worldwide assignments, our Senior Engineers and Field Service Specialists will review your equipment failure on-site. If required, Ruhrpumpen can dispatch their expertise within 24 hours. Contact your local Service Center or Sales Representative for more information.



Experience includes:

- Cryogenic - From LOX / LIN pumps and turbines in Louisiana, USA, and Nanjing, China, to Dense Fluid Expanders in Saudi Arabia, recognized worldwide as simply the best commissioning support and field service.
- Utility Power & CO-GEN - Raw water supply to high volume circulating cooling, to HP vacuum condensate pumps.
- Oilfield-on-site analysis and repair of offshore rig firewater pumps.
- Pulp & Paper - Shower pump failure? Not to worry. We'll complete your emergency overhauls on-site and under time.
- Airline Refueling - Performance upgrading completed on-site.
- Marine-on-site repair of firewater pumps.
- Hydro Power - Vertical turbine commissioning and repair.
- Refinery & Pipeline - On-site repair of multi-stage boosters and mainline pumps.
- Chemical - On-site analysis, repair, and rebuild of propylene transfer pumps.



## BATON ROUGE

## Other Ruhrpumpen Products



### Multi-Stage, Axially Split Casing Pump

Axially split, horizontal multi stage, centrifugal pump, near-centerline mounted, single suction, radial, closed impeller. API pump type BB3.  
Oil Field and Terminals, Water Pipelines, Fluid Injection, High Pressure Services.



### Horizontal, Single-Stage Pump

Radially split, horizontal single stage centrifugal pump, centerline mounted, single suction, radial, closed impeller. API type OH2.  
Petroleum Refining, Petrochemical, Heavy-duty Chemical, Gas Industry Service.



### Multi-Stage, Barrel Pump

Radially split, horizontal multi-stage, centerline mounted, single suction, radial, closed impeller. API pump type BB5.  
Hydrocarbons, Chemical Solutions, Water.



### Vertical Axial Flow Pump








Multi-stage vertical centrifugal pump, diffuser type bowl. Axial flow impeller, high efficiency.  
Drainage, Waste water, Flood control, Irrigation, Condenser Cooling, Raw water intakes.



With every project you can count on **QUALITY, SERVICE, EXPERTISE, INNOVATION** and **COMPETITIVENESS**.  
Because we have a commitment to each customer, the community, and the world.  
**We are Ruhrpumpen, the specialist for pumping technology!**



## RUHRPUMPEN PLANTS

-  GERMANY, Witten
-  USA, Tulsa & Orland
-  MEXICO, Monterrey
-  EGYPT, Cairo
-  INDIA, Chennai
-  BRAZIL, Rio de Janeiro
-  ARGENTINA, Buenos Aires

More Information:

